[redacted] Hever Road
West Kingsdown
Kent TN15 6HD

20 March 2012

Dear Sirs,

I write in respect of my concern in extending the licensing house of the Co-Operative store at 30-32 Hever Road, West Kingsdown, TN15 6HD and the disturbance that these extended hours may cause.

About 4 years ago, the store underwent a much needed refit, which meant that the speakers used for the background music and store announcements were relocated into the ceiling area of the store. Since this has happened, I have on several occasions contacted the store to get them to turn the volume down as I can hear the noise above my TV, let alone when I have been awoken by the latest "special offers" at 8am on a Sunday morning!!

I do not wish to be controversial, and am more than prepared to tolerate this with the current hours, but I am not prepared to suffer these acoustic intrusions at 6am. I will also add that even when I feel that the background noise is unacceptable, when I have gone down to the store to raise the issue, it isn't actually that loud, it's more down to the positioning of the speakers and the fact that they did not consider the use of sound proofing when they did the refit. The volume control is driven by whoever is working in the store and some staff are more accommodating than others.

I am also concerned that extending the hours may encourage the youths of the area to hang around and cause a nuisance, which can be quite intimidating for someone like myself who lives on their own.

I believe that the current opening hours of 8am to 10pm are more than acceptable for the needs of the village. I do not believe that extending these hours will bring either a benefit to the village or a boost in the profits of the store.

I would be most grateful if you could consider refusing the application of extended hours.

Yours faithfully,

[redacted]

Tina Moseley